In light of the threat of Corona Virus Disease Pandemic (COVID 19) and subsequent declaration by His Excellency Prof Peter Mutharika, President of the Republic of Malawi that Malawi is in a state of disaster, the MINISTRY OF HEALTH would like to provide the following guidance to public settings

**BANKS**

The following measures are recommended for Banks

- As much as possible encourage electronic banking
- Increase the number of tellers to serve the customers with speed
- Hand washing facilities (water bucket and Soap) or Alcohol Based Hand Sanitizers should be placed/mounted at the entrance
- Alternatively, 0.05 chlorinated water should be used for hand washing and this is cheaper and effective as we anticipate huge demand for hand sanitizers
- Security guards should make sure that everyone MUST sanitize their hands upon entering and exiting the bank
- Limit the number of customers entering the banking hall at a time, security personnel can help to control entry to avoid crowding
- Members of staff should use surgical masks and use alcohol-based hand sanitizers NOT DISPOSABLE GLOVES when handling money
- Observe some cough etiquettes (cover your cough or sneeze with a tissue, sleeve or flexed elbow), throw the tissue in the trash bin and sanitize your hands
- Limit the number of people in the waiting area; let others wait outside, use numbering system/call system
- Quick screening for those with obvious flu signs, provide them with surgical mask to put on
- Maintain a social distance of at least 1 meter between people on the queue
- Hand sanitizers should be mounted next to auto teller machines and these ATMs should be cleaned regularly with alcohol-based disinfectants
- Notify medical authorities immediately if you come across a person who has recently returned from COVID-19 affected countries
- Encourage staff to stay at home when they have fever and flu like symptoms
- Call medical people if you suspect a coronavirus patient
- Chipatala cha pa fonzi, call 54747 for health messages including COVID 19

Your cooperation will be highly appreciated,

Dr Dan Namalika
Secretary of Health

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